



THE ROLES OF THE HOA BOARD OF DIRECTORS

The question is sometimes asked: “What does our HOA Board do for our community?” There are many different answers to this question, but the ultimate goal of an HOA Board is to improve the community it serves. Board members volunteer their time, taking responsibility for such things as managing the many contracts for the community, including those for the Management Company, trash service, landscaping service for common areas, utilities, pool maintenance and life guard services, and regular maintenance of the community’s facilities.

A community needs strong board members, willing to volunteer their time and talents for the improvement of the community. Board members are residents who live in the community, and have a vested interest in improving the property values of the community, as well as enhancing the quality of life of the neighborhood they live in.

Board members are elected by the residents of the community, at the annual board meeting. Terms of service are for three years. Once a board is elected, the board will agree upon who will serve as President, Vice President, Treasurer, Secretary, and Directors. These are merely formal designations, required by the community’s bylaws. There is no one person who has more status than another. They treat each other equally, everyone votes and there are times when not everyone agrees. That is why you will always see an odd number of board members, so there is never a deadlock.



Board members communicate regularly with one another when matters require decisions and action. The board usually meets in person once a month.

Serving on YOUR community’s HOA Board is a rewarding experience. You learn about what’s going on in YOUR community and are able to give your time and talent to solve any problems facing YOUR community.

YOUR board is here to serve YOUR neighborhood and welcomes all comments and feedback from residents. The board encourages all residents to attend the quarterly scheduled meetings to hear about what is going on in YOUR community and share any concerns you may have. If you have concerns or feedback that you would like your board to know about immediately, please contact Graham Management at 713-334-8000.

From time to time, some residents will air concerns on social media. Unfortunately, social media does not allow for a robust, inclusive dialogue to take place between the board and residents. In order to allow residents

and the board to discuss issues in a fully open and productive manner, the board will not respond to concerns raised on social media. Instead, we encourage you to contact Graham Management with any immediate concerns and attend the next scheduled board meeting so that your concerns can be discussed openly with the board and other residents in attendance.

Willowbridge - Stonebridge

IMPORTANT NUMBERS

All Emergencies.....	911
Harris County Sheriff.....	713-221-6000
Harris County Animal Control	281-999-3191
Cy-Fair Hospital.....	281-890-4285
Street Lights & Outages - CenterPoint Energy.....	713-207-2222
CenterPoint Energy.....	713-659-2111
Newsletter Publisher	
Peel, Inc.	www.PEELinc.com, 888-687-6444
Advertising.....	advertising@PEELinc.com, 888-687-6444
Poison Control Center	800-222-1222
AT&T - Repair	800-246-8464
Billing	800-585-7928
Trash – WCA	281-368-8397
Vacation Watch - Harris County District 5	281-290-2100
W. Harris County MUD #11.....	281-807-9500
Willow Place Post Office	281-890-2392
Willowbridge Website	www.willowbridgehoa.com

ASSOCIATION DIRECTORY

Beautification Committee	
Jennifer Y'Barbo	jhybarbo@subhou.com
Homeowners Association	713-334-8000
Graham Mgmt - Tracy Graham	
.....	grahammanagement@sbcglobal.net
Clubhouse/Reservations	
Adrienne DelGiorno	713-334-8000
Pool Parties/Tags	
Sweetwater Pool Co.	281-988-8480
Marquee Coordinator	
Barbara Lallinger.....	281-890-8464
Newsletter Coordinator	
Barbara Lallinger & Rebecca Peters	
.....	willowbridgenews@gmail.com
Security Coordinator	
Julie Dubros.....	281-794-9032
.....	martin@juliedubros.com
Soccer Field Coordinator.....	
Jay Guarino	jvguarino@hotmail.com
Website Coordinator	
Angela Doray.....	willowbridgehoa@live.com
Yard of the Month Committee	
Nominate your favorite at: willowbridgehoa.com or Contact	
Jennifer Y'Barbo	jhybarbo@subhou.com
Lost Pet Coordinator	
Sonia Moore	msrco@aol.com, 281-955-8068
Welcoming Committee	
Gracie Galvan	281-732-0009
.....	galvangracie@hotmail.com

BOARD OF DIRECTORS

Jennifer Y'Barbo	President
George Schaudel	Secretary
Rebecca Peters	Treasurer
Brian Fisher	Director
Barbara Lallinger	Director

HOA INFORMATION

Willowbridge Homeowners Association Inc. - Graham Mgmt
Tracy Graham

713-334-8000
E-Mail

grahammanagement@sbcglobal.net
Fax

713-334-5055
2825 Wilcrest Dr., #600 Houston, Tx. 77042

If you have any questions or comments regarding the neighborhood please contact the numbers above.

HOA MEETINGS

Willowbridge/Stonebridge Homeowner's Association Meetings are held the fourth Thursday of each quarter (Jan, Apr, Jul, & Oct) at the community clubhouse at 7:00 pm.

WELCOMING COMMITTEE

The Welcoming Committee meetings are the last Monday of each month.

HARRIS COUNTY ROAD AND BRIDGE

To report street or curb damage, missing/damaged street signs and street flooding: (281) 353-8424 or www.hcp4.net.

If a resident wants to request a new sign or replace a damaged one, they have to go online and fill out a request.

STREET LIGHT OUT?

If you notice a street light out PLEASE report it to CenterPoint Energy. We pay for all of the street lights in our subdivision... every month... regardless if they are illuminated or not!! This is also a serious safety issue. To report an outage, follow these steps:

1. Dial (713) 207-2222.
2. Choose a language preference.
3. Select option "4" (for street light outages).
4. Provide the 6 digit number (located approximately 5 feet up the pole), street name and closest address.

NEWSLETTER ARTICLE SUBMISSION

Newsletter Article submission Deadline is 3rd of each month. Please give a 2 month advance notice.

YARD of the MONTH September

Our apologies to the Saurette family. The September issue of WillowTalk was missing their honor of receiving one of the Yards of the Month for September. At the time the newsletter went to press our newsletter producers were in the process of changing submission rules. Due to submission timing of articles, this month's newsletter is the first opportunity we have had to apologize and include it.



9711 RICABY DR.

Wendy and Greg Saurette along with their daughter Gabi and son Paxton moved to Willowbridge in October 2009. Wendy has been in the hospitality industry for 15 years and is currently sales manager for Radisson Hotel-Austin. Greg, a project manager with Graybar Electric, has been employed there for 24 years. The Saurettes recently added an addition to their family in the form of a stray kitten found near St. Max. They named the kitten Faith, thinking it was a girl, however, it's a boy and the name stuck!

The first thing you notice about their yard is the patriotic colored tin stars. Wendy likes to acquire unique species of day lilies and often stops at a day lily farm outside of Austin to check out their stock. Besides day lilies, their yard has azaleas, vincas, hibiscus and evergreen hedges. The Saurettes enjoy maintaining their own yard, him mowing and edging and her planting the flowers.

STRAY DOG SAFETY TIPS

Jennifer Magness, DVM

Our area of northwest Houston is undergoing many changes from new development to repurposing of land areas for parks and other walking trails. As areas become more connected and less isolated from each other, residents may notice an increase in the amount of stray animals. Whether the loose animal has simply escaped from their owner's home or is a true homeless animal, safety is the key when interacting with these animals.

* Be observant of your surroundings when walking even if the route is one you routinely take. Take notice of loose animals when they are at a distance. Be prepared before they approach you.

* Scan areas as you walk for safe havens such as a fenced yard, a friend's house or a nearby business in case you have the rare encounter with an overly aggressive stray.

* Always use caution around stray animals. Animals outside their normal environment can become stressed and with the increased anxiety may act differently than expected. Do not approach a stray dog or cat.

* Stray animals may act differently than a pet as they may be undernourished, mistreated and may be sick or injured. Females in heat or those who recently gave birth may act more anxious. Male dogs traveling with females in heat may show increased anxiety as

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Willowbridge - Stonebridge

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well and be overly protective of the female.

* Animals may act aggressive for several reasons but a common trigger is fear and anxiety. Do not ignore warning signs such as growling and change in body position.

* Do not stare directly at a stray dog as they may interpret this as a threat. Do keep a line of vision on them to know their location but this can be done with a more sidewise glance that may put the dog more at ease. Do not turn your back to the dog.

* If the dog approaches you, try to minimize your movements. Do not try to reach out for the dog with a hand. The dog may misinterpret the stretching out of a hand as a threat and nip at the outstretched hand as a response.

* If a dog approaches without warning and suddenly knocks you down, do not get up and run unless you are located immediately next to a safer area. It is hard to fight the instinct to flee but a chase may encourage aggression. Ball up on the ground as best you can covering your head and neck. Tuck your legs up to your body. If there are any items such as a garbage can lid nearby that can be used effectively as a shield use them.

* Report all loose animals to animal control. The best chance for survival of a stray dog is to be removed to a safe location where there is the greatest chance for reuniting with their owner or for adoption to a new home.



THINGS YOUR BURGLAR WON'T TELL YOU:

(Reprint from July 2010 with slight modifications)

_Of course I look familiar. I was just here last week cleaning your carpets, painting your shutters, or delivering your new refrigerator.

_Hey, thanks for letting me use the bathroom when I was working in your yard last week. While I was there, I unlatched the back window to make my return a little easier.

_Love those flowers. That tells me you have taste...and taste means there are nice things inside. Those yard toys your kids leave out always make me wonder what type of gaming system they have.

_Yes, I really do look for newspapers piled up on the driveway. And, I might leave a pizza flyer on your front door to see how long it takes you to remove it.

_If decorative glass is part of your front entrance, don't let your alarm company install the control pad where I can see if it's set. That makes it too easy.

_A good security company alarms the window over the sink. It also includes the windows on the second floor, which often access the master bedroom (and your jewelry). It's not a bad idea to put motion detectors up there too.

_It's raining, you're fumbling with your umbrella and you forget to lock your door.... understandable. But, understand this: I don't take a day off because of bad weather.

_I always knock first. If you answer, I'll ask for directions somewhere or offer to clean your gutters. Don't take me up on it!

_Do you really think I won't look in your sock drawer? I always check dresser drawers, the bedside table and the medicine cabinet.

_You're right - I may not have enough time to break into that safe where you keep your valuables. But if it's not bolted down, I'll take it with me!

_A loud TV or radio can be a better deterrent than the best alarm system. If you're reluctant to leave your TV on while out of town, search the internet for a device that works on a timer and simulates the flickering glow of a real television.



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MORE THINGS A BURGLAR WON'T TELL YOU:

_Sometimes I carry a clipboard. Sometimes I dress like a lawn guy and carry a rake. I do my best to never, ever look like a crook.

_The two things I hate most: loud dogs and noisy neighbors.

_I'll break a window to get in, even if it makes a little noise. If your neighbor hears one loud sound, he'll stop what he's doing and wait to hear it again. If he doesn't hear it again, he'll just go back to what he was doing. It's human nature.

_I'm not complaining, but why would you pay all that money for a fancy alarm system and leave your house without setting it?

_I love looking in your windows. I'm looking for signs that you're not home and for the flat screen TVs and gaming systems I'd like. I'll drive or walk through your neighborhood at night, before you close the blinds, just to pick my targets.

_Avoid announcing your vacation on your Facebook page or other social media. It's easier than you think to look up your address.

_To you, leaving the window open just a crack during the day is a way to let in a little fresh air. To me, it's an invitation.

_If you don't answer when I knock, I try the door. Occasionally I hit the jackpot and walk right in!

Please remember to report all suspicious people or vehicles by calling the Harris County Sheriff's Office at (713) 221-6000. If you have any security questions or concerns or if you would like to receive security updates, please contact our security coordinator, Julie Dubros at martin@juliedubros.com.



Happy Thanksgiving!



Thanksgiving Turkey



Peace Turkey



Secretive Turkey



Love You, Man Turkey



Rock On Turkey



Vulcan Turkey



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Willowbridge - Stonebridge

Traveling with your pet over the holidays? Here are some tips that will help make your drive smooth sailing.

Submitted by Kristen West, Owner of Gusto Dogs LLC.

1. Take your pet on short trips prior to the big day to let him get used to traveling by car.

2. Keep your pet safe in a secured, well-ventilated crate or carrier. It should be large enough for your pet to stand, sit, lie down and turn around. Letting him have free range in the car not only puts him at risk, but it also poses a risk to your family if you were to stop suddenly.

3. Never let your dog travel in the bed of a truck. Even if he is secured on a short line to prevent him falling or jumping out, your pet can experience discomfort from the weather and wind or sustain injury from debris.

4. Feed your pet three or four hours prior to departure and avoid giving him any food or treats in the car.

5. Never leave your pet in a parked vehicle, which can quickly become a furnace and cause heatstroke, even with open windows. In cold weather, the car holds the temperature like a refrigerator.

6. Your pet's microchip should be up-to-date and he should be wearing a flat collar and ID at all times.

7. Bring a bowl and extra water in case you get stuck in the inevitable holiday traffic jam!

8. Take lots of breaks to let your pet stretch his legs and relieve himself. It's a great excuse to do some sight-seeing or pick up a fun treat for yourself!



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